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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/247,893
Applicant : EDWARDS et al.
Filed: : February 10, 1999
TC/A.U. : 2642
Examiner: : WILLIAM J. DEANE, JR.
Docket No. : 4366-33
Customer No. : 48500
Title: : "DYNAMICALLY ALLOCATING SERVER RESOURCES TO
COMPETING CLASSES OF WORK BASED UPON ACHIEVEMENT OF
SERVICE GOALS"

"EXPRESS MAIL" MAILING LABEL NUMBER: EV 556791198 US
DATE OF DEPOSIT: July 21, 2005

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SIGNATURE: *Darcie Kurtak*

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

Dear Sir:

Applicant submits this Amendment and Response to address the Office Action having a mailing date of April 26, 2005. Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 18 of this paper.